

Swefog[®]

ULTIMATE 300

**ATMOSPHERIC HAZE GENERATOR
WHISPER TECHNOLOGY**



OWNER 'S MANUAL AND SERVICE MANUAL



IMPORTANT!

Read all cautions and warnings prior to assembly, mounting and operating this equipment.

IMPORTANT !

Prière de lire toutes les précautions et les avertissements avant l'assemblage, le montage et de faire fonctionner cet équipement.

WICHTIG !

Lesen Sie alle Warnungen sorgfältig bevor Sie das Gerät zusammenbauen, installieren und benutzen.

¡IMPORTANTE!

Por favor, lea todas las precauciones y las advertencias antes de ensamblar, montar y operar este equipo.

IMPORTANTI!

Leggere tutti gli avvertenti prima di montare e usare questo apparecchio.

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HOW TO USE THIS GUIDE:

For your safety, it is important that you read this manual thoroughly before you operate the Ultimate 300.

This manual describes how to unpack, plan for, set up and operate the Ultimate 300. It also lists important safety precautions and a separate service & maintenance manual for technical support.

In this manual you will find the following symbols:



CAUTION !

CAUTION: This symbol appears adjacent to caution messages. Not heeding these messages could result in minor personal injury and / or damage to equipment.



WARNING

WARNING: This symbol appears adjacent to warning messages. Not heeding these messages could result in serious personal injury !

QUICK SETUP GUIDE:

1. Read chapter 3: “safety precautions”.
2. Place machine on a level surface.
3. Fill Swefog Ultimate haze fluid in the tank, fill slowly, and do NOT exceed the “max” level indicator !
4. Connect air tube and electrical cable between the units.
5. Connect to a mains outlet with earth lead.
6. (DMX-able models only): connect a DMX cable to the male XLR connector.
7. (DMX-able models only): set a DMX address 1-255
8. Switch the machine ON.

1: INTRODUCTION:

The Ultimate 300 is a high performance atmosphere haze generator. The machine can operate as a continuous duty haze machine, or it can operate intermittently for periods of time controlled by the user.

- The machine is instant on. Does not need warm-up time.
- Operates continuously as long as there is fluid and power supplied.
- Operates for approx. 40 hours on full tank.
- The machine will not be damaged if operated with an empty tank, even for a long time.
- Compressor and haze units are separable for a very quiet operation.
- The compressor can be hidden away, and the haze unit operates virtually silently.
- The machine is delivered with a 10 m (33 ft) tube / cable set. Up to 25 m (83 ft) tube is available as an option.
- All internal parts are easy to service or to replace.
- The machine is available in two versions, the **standard** version with manual on/off control, and the **DMX** version with manual or DMX control.

We hope that you will be fully satisfied with the performance and the low running costs. However, to keep your machine functioning like new for its entire life, it is important to follow the instructions in this manual and to have regular maintenance of the hazer.

For the best results, use only original Swefog Ultimate haze fluid in the machine. **Use of any other fluid will void the warranty.**

How to use this manual:

This manual consists of two parts. The first part is an **Owner's manual**, which contains important safety precautions and information on how to use your machine. Always read the owner's manual before using the machine!

The second part is a **Service & Maintenance manual**, which contains detailed information on regular maintenance, repair and replacement of parts. Refer all service and repair works to qualified personnel.

This manual can also be downloaded as PDF-files from the internet: www.swefog.com

2. UNPACKING:

Ultimate 300 (standard & DMX versions) package contains:

Carton 1:

- One compressor unit
- Please note, no mains cable is included, and no fluid.

Carton 2:

- One haze unit
- One manual
- One 0,5 m (20") air tube with fittings
- One 0,5 m (20") IEC electric cable
- One 10 m (33 ft) air tube with fittings
- One 10 m (33 ft) IEC electric cable
- Save the cartons and packing material for future use.
- If the machine needs to be transported, ensure the tank is empty. If not, the machine must be transported upright. Ship in the original box, and place it on a small pallet. Use stripes to fix it to the pallet. It is a cheap and simple way to avoid fluid leakage during transport.

3. SAFETY PRECAUTIONS:



- Haze residues and fluid spillage may be dangerous. A slippery surface can cause serious personal injury! ALWAYS check surfaces before, during and after the use of the machine.
- Use Swefog Ultimate C- or C-XL fluid only. Other fluids may damage the machine, cause residues inside and outside the machine, or cause toxic or odorous haze.
- NOTE: The fluid is made with mineral-based oil and may cause allergic reactions. Make sure that those subjected to haze and fluid are not allergic to the substance. The original Swefog fluid is made with medical grade chemicals only, and is non-toxic. But always ensure the haze will not cause inconvenience.
- Connect to mains outlet with earth. Use a cable with earth. Check for correct voltage and/or mains frequency (see machine label). NEVER use the machine with wrong mains voltage or frequency.
- NOTE: The condensation of the haze makes floors, stairs and other surfaces slippery. Do NOT direct the machine's haze output beam towards cool or hard surfaces like wood, plastics, glass or metal. If the machine is frequently used, or used for a long time, often check that no surface is slippery.



- NEVER mix or dilute the fluid.
- NEVER heat the fluid. Use room-temperature fluid only.
- The machine is for indoor-use only. NEVER use in dusty environments. Keep away from moisture!
- Operate in room temperatures only. Min. operating temperature is +10 °C, max. temperature is +30 °C.
- NEVER cover vents or air inlets on the machine housing.
- NEVER use dimmers for control of power to the machine. The output of the machine or compressor capacity / speed is NOT able to regulate with mains voltage. If mains voltage is regulated ("dimmed"), the compressor and other electric components will be damaged.
- Service internal parts ONLY if you have the know-how and experience to perform the service correctly. If not, please contact a Swefog service center or the manufacturer. NOTE: Incorrect service works and/or the use of non-original spare parts will void the warranty.
- NEVER change parts or details inside, use original spare parts only!
- Do not overfill the machine. NEVER switch power on if fluid level is above the "max" symbol.
- NOTE: If there is – for any reason – a fluid leakage or spillage, wipe off fluid spillage. DO NOT use the machine until it is mended.
- NOTE: The haze may cause residues on mirrors, lenses and similar components if there is too much

haze in the air. Equipment using fan ventilation may draw haze through the lamp housing, which may cause residues. Always check carefully where to direct the output of the machine, and keep equipment that uses fans away from the haze.

- If haze & compressor units are stacked and used as one unit, ensure that the butterfly catches are properly locked.

4. CE-CONFORMITY (230V models only):

We, Swefog, declare that the appliance described in this manual conforms to the EEC machine directive. Complete documents may be required from Swefog.



5. INSTALLATION PLANNING AND PRECAUTIONS:



WARNING

- Make sure the area in which this product is to be used is well ventilated.
- Do NOT install the machine directly over an audience.
- Do NOT direct the haze outlet directly to an audience.
- Do NOT operate near flammable materials.
- Do NOT expose to rain or moisture. Use indoor only.



CAUTION !

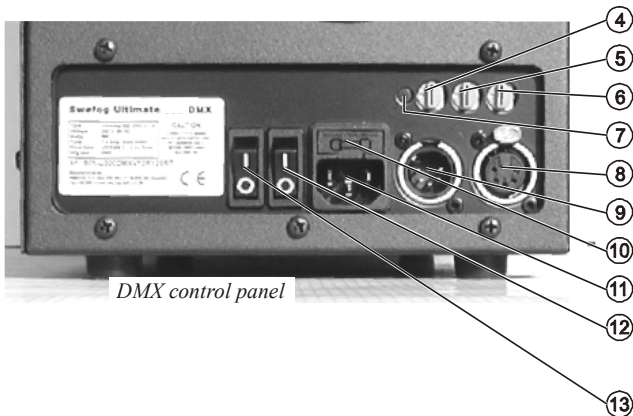
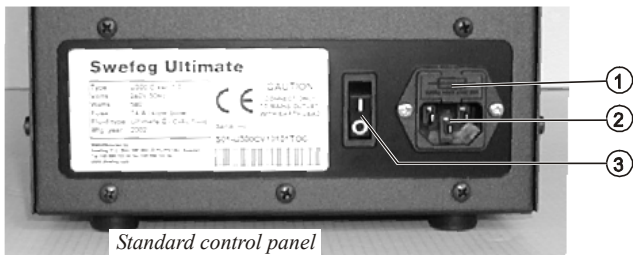
- Use only Swefog Ultimate fluid in this machine.
- Use responsible concentrations of haze to create atmospheric effects.
- Not for residential use.
- Must be handled by qualified personnel during all times.

According to a report commissioned by Actors' Equity Association and the League of American Theatres and Producers, mineral oil should be used in such a manner that an Actors' exposure does not exceed a peak concentration of 25 mg/m³.

For chronic exposures to mineral oil, the existing standards established for oil mists (5 mg/m³ as an eight-hour time-weighted average) should also be protective for Actors in theatrical productions.

Source:
http://www.actorsequity.org/TheatreNews/smokefog_0501.html

6. OPERATION:



Standard control panel:

1. Mains fuse (slow blow) 115V: 8 Amp.
230V: 4 Amp.
2. IEC mains inlet
3. Mains switch

DMX control panel:

4. DMX address 100's
5. DMX address 10's
6. DMX address units
7. DMX operate LED
8. XLR DMX out
9. XLR DMX in
10. Mains fuse (slow blow) 115V: 8 Amp.
230V: 4 Amp.
11. IEC mains inlet
12. Manual override switch (set to "1" for manual on/off, without DMX control)
13. Mains switch

Operate as one unit:

- Place the compressor unit on a level surface.
- Put the haze unit on top of the compressor.
- Lock the two butterfly catches (one in front, one at the back of the machine). Ensure the catches are properly locked.
- Use the short air tube & cable set 0,5 m (20").

Operate as separate units:

- Place both units on level surfaces, especially the haze unit, which will not work properly if it is not placed on a level surface during all times.
- Use the long air tube & cable set 10 m (33 ft). Or, as an option, the 16 m (53 ft) or 25 m (83 ft) air tube.
- If the air tube length exceeds 10 m (33 ft), an extension electric cable must be used. The haze unit contains a fan as the only electrical component, and the power consumption is very low (approx. 40 watts). The hazer can also be directly connected to a mains outlet, but on / off of the fan will not be automatically controllable from the compressor unit. NOTE: Always remember to switch the haze unit fan off when the machine is not in operation. If not, great amounts of dust will enter the hazer, and the lifetime of the fan will be reduced. NOTE: The fan must be in use when the compressor unit is on. If not, haze will not be produced.
- The hazer's fan speed can NOT be regulated with a dimmer. If the haze unit is connected directly to a mains outlet, and not to the compressor unit, ensure the mains outlet is on or off only. Use of a dimmer will damage the fan motor, and warranty will be void.



CAUTION !

USE ORIGINAL SWEFOG AIR TUBES & AIR TUBE FITTINGS ONLY. USE OF ANY OTHER TUBES OR FITTINGS, MAY DAMAGE THE COMPRESSOR, AND VOID THE WARRANTY.

NEVER USE MORE THAN ONE AIR TUBE FOR CONNECTION BETWEEN THE COMPRESSOR & HAZE UNIT.

NEVER USE AIR TUBES WITH DIFFERENT INNER DIAMETER SIZE.

The maximum length depends on the tube size used:

ID 8 mm (included with the machine): 10m (33 ft).

ID 10 mm (optional): 16 m (53 ft).

ID 12 mm (optional): 25 m (83 ft).

Do NOT – under any circumstances – exceed 25 m length. Always use the shortest possible tube length. A long tube will cause losses in air pressure, which will decrease haze output capacity.

NEVER OPERATE THE HAZE UNIT WITH OTHER COMPRESSED AIR SOURCES.

Other types of compressed air installations are usually supplied by a compressor with oil lubrication. Small quantities of the lubricating oil will be added to the air, and enter the hazer, damaging the parts inside. Great difficulties of regulate the precise amount of air flow and air pressure will increase the risk of underload or overload of the haze unit, which will result in “wet” haze or a damaged hazer.

WARRANTY IS VOID, IF THE HAZER IS MODIFIED OR OPERATED WITH ANY OTHER COMPRESSED AIR SOURCE THAN THE U 300 COMPRESSOR UNIT.

Normal operation:

NOTE: When the machine is switched off, wait minimum 1 minute before it is switched on again. If not, the high starting current of the compressor motor may cause the mains fuse to blow.

- Place the machine on a level surface.
- Remove the fill cap on top of the machine. Fill with original “Swefog Ultimate” fluid. Fill slowly. DO NOT overfill. NEVER exceed the ”max” fluid level. Close the fill cap before switching on the machine.
- NEVER fill fluid when machine is in operation.
- Connect a suitable air tube and an electrical cable between the compressor and haze unit.
- The machine is continuously cooled by several fans and an intercooler and can operate without interruptions as long as there is mains power and fluid supply.
- Operating the machine with an empty fluid tank does not damage the machine.
- Connect a mains cable to a suitable mains outlet: [120V min. 10 Amps capacity], [230V min. 5 Amps capacity]. NOTE: Due to the high starting current, the machine consumes approx. 4 times its regular power consumption at the moment it is switched on. Always use mains fuses of the slow-blow type.

OPERATION - Standard model without DMX control:

- The machine is switched on / off with the mains switch.
- The haze output is regulated by the running time of the machine. The longer it operates, the more haze is produced.

OPERATION – DMX model:

If controlled with DMX, the machine consumes one channel only, and reads all channels between 001 and 255. The machine is ON at DMX level 77 (approx. 30%).

ON / OFF can be controlled with DMX or manually.

Control with DMX signal only:

- [machine must be switched OFF] Select a DMX address between 001 and 255: (left knob is 100's, middle knob is 10's, right knob is units).
EXAMPLE: To set DMX address no. 168, rotary switches are set: 1 – 6 – 8.
- Connect a DMX cable to the XLR connector. The DMX cable is linked to a standard DMX 512 source (i.e. a light desk).
- Switch the power on by set mains switch to "1". When the level of the selected DMX address is 77 or more, the machine is on. When the level is 76 or less, the machine is off. The green LED indicates the machine is switched on by the DMX electronics.
- If the DMX source is manually controlled with potentiometers make sure the potentiometer is not adjusted only around level 77. It can make the machine to go on and off. The output cannot be controlled with the DMX level, only with the operate intervals. The best way to control the machine without the risk of an unwanted start or stop, is to set the level to 0 (0%) for off, and 255 (100%) for on.

Manual control without DMX:

- Set the right manual override mains switch to "1". The machine is switched on / off with the left mains switch.
NOTE: The green LED will not indicate that the machine is on if the machine is switched on manually, without the use of DMX.

Remote controlled from external sources:

Ultimate 300 – standard or DMX models – can be controlled with the use of external control units.

EXAMPLE **Problem:** *A standard model (without integrated DMX) must be controlled from a DMX light desk.*

Solution: *Use a DMX controlled relay or switch unit that switches mains power on / off. Set the machine's mains switch to "1" and let the external relay or switch unit control mains supply to the machine.*

The same solution is able to use in a 0-10V application, but with the use of a 0-10V relay or switchpack.



CAUTION !

When external units are used for control of mains power, ensure that:

- No dimmer packs are used. The machine must be supplied with no (off) or full (on) mains voltage.
- Various voltage or frequency will damage the machine.

7. SERVICE, MAINTENANCE & REPAIR:

The Ultimate series is made with industrial standard components. If regular care and maintenance is performed, the machine will last for many years of hard use.

If you have great know-how and technical experience of cracker hazers electronics and pneumatics, follow the service & maintenance manual (included with this manual). If not, refer servicing to qualified technical personnel, or contact a preferred Swefog dealer. Preferred dealers have qualified service technicians, and will be able to perform most service works.

SWEFOG WORLD-WIDE WARRANTY:

Unpacking and Saving the Shipping Materials

Do not discard the Swefog shipping carton and packing materials. The shipping carton and packing materials are specifically designed to protect this product during transport.

If you ever need to return a product for repair or maintenance, you must return it in its original shipping carton and packing materials.

Inspecting the Contents

Carefully remove the contents of each shipping carton and inspect for signs of freight damage. In case of any such damage, notify both the shipping agent and the sender immediately (may it be the sales agent or the manufacturer).

Any damage incurred in shipping is the responsibility of the carrier. In the case of hidden damage, a claim should be made as soon as damage is discovered. All packing material should be retained for inspection.

NOTE: Freight damage claims are invalid for fixtures or other spare parts shipped in non-factory shipping cartons and packing materials.

Limited Warranty

Unless otherwise stated, the Swefog products are covered by a two year parts and labour limited warranty.

Guarantee will be invalid if the Swefog machines have been used with fluid other than the recommended Swefog haze fluid.

It is the owner's responsibility to furnish receipts or invoices for verification of purchase, date and dealer or distributor. If purchase date cannot be provided, date of manufacture will be used to determine warranty period.

Returning an item for repair covered by warranty

Before any units are sent to Swefog for repair, a Return Form has to be filled out. This form can be obtained by contacting Swefog info@swefog.com or can be downloaded from our website www.swefog.com. The manufacturer will then make the final determination as to whether or not the unit is covered by warranty. All shipping will be paid by the purchaser. Transport costs for the returned units are not covered by the warranty and will hence be at the cost of the sender.

Under no circumstances will freight collect shipments be accepted.

Repair or replacement as provided for under this warranty is the exclusive right of the client.

Swefog Technology Group AB shall not be liable for any indirect, incidental or consequential damage, including lost profits, sustained or incurred in connection with any product or caused by product defects or partial or total failure of any product regardless of the form of action, whether in contract, tort (including negligence), strict liability, or otherwise and whether or not such damage was foreseen or unforeseen.

Warranty is void if the product is misused, damaged, or modified in any way.

